# About Ursuline

Ursuline Support Services is a nonprofit organization that has offered human service support to our neighbors and families for more than 40 years. Our mission is to address the physical, social, emotional and economic needs of seniors and adults who are experiencing challenges posed by life's transitions.

Everyone deserves to have caring experts who can help guide you or a loved one when considering solutions like power of attorney, financial support services or guardianship.

On Your Behalf provides clients with access to the best overall expertise in the region, and more importantly, the care that one would expect from one's own family.



Ursuline Support Services helps individuals experiencing challenges posed by life's transitions, inspiring hope through protection, education and advocacy.

For more information on any of our services, please contact us at:

#### **On Your Behalf**

by Ursuline Support Services

2717 Murray Avenue Pittsburgh, PA 15217 412-224-4700

www.UrsulineOnYourBehalf.org













OnYourBehalf offers a continuum of support services in order to advocate, guide and protect you as you navigate life's transitions.







#### **Expert Advice, Caring Support**

Assisting loved ones who are aging or living with disabilities in making important financial and personal health decisions on your own can be challenging. If you or your loved one could use a helping hand or someone to advocate on your side, *OnYourBehalf* can help.

On Your Behalf by Ursuline Support Services is the gold standard in compassionate, comprehensive support services. We're proud to offer support to all individuals and families who are experiencing life's transitions.

It's important to find a program you can trust to help you make the right decisions. When you need someone to be your advocate, you can trust *OnYourBehalf* to be there for you and your family to help make those important decisions.

# Our Services

### Power of Attorney and Guardianship



With 40 years of experience and endorsements from local professionals, *OnYourBehalf* has an excellent record with the courts. We are fully insured, bonded and nationally-certified guardians. Our services include:

- Healthcare and Financial Power of Attorney
- Guardianship services

# Financial Support Services



With our expertise in financial support services, you can trust *OnYourBehalf* to prioritize every client's individual financial interests and make sure their bills are promptly managed. Our services include:

- Daily Money Management which includes bill paying, reviewing mail and applying for services as needed
- Ongoing wellness checks

## Family Guardian Support



On Your Behalf can help new guardians navigate what you need to know about being an advocate on behalf of an adult or senior in transition.

Our services include:

- Guided support for initial Medicaid application and annual renewal
- Guided support for required reports related to Guardianship
- Ongoing direct phone support with Ursuline professionals
- Regular communication with news, tips and education opportunities

#### The Ursuline Way

Ursuline Support Services is recognized by industry leaders and families alike for our commitment to going above and beyond to treat all clients with dignity, respect and trust. We call this "The Ursuline Way." Whether it's surprising a client on their birthday or keeping them company during difficult transitions, our goal is to always support our clients with kindness. At Ursuline, we'll never turn anyone away who requests help — even if what we can offer is an appropriate referral for a service we do not provide.

"My experience with Ursuline is excellent. I feel free to call if I have special requests or need advice in how to better my finances, and they are always willing to explain my budget in a way I can understand."

— K.B. Ursuline Client

Ursuline Support Services is uniquely qualified to provide guardianship services to individuals and families who might struggle to meet legal and personal expectations on their own."

— George J. Pettrone, Attorney-At-Law

